

Student Storage Terms & Conditions:

The following terms in addition to all other terms set out in this document will apply to all contracts for the storage of goods for student storage:

Collection and Re-delivery is to the entrance of your residence only, if further assistance is required this must be requested in advance and an extra fee will apply.

Re-delivery notice must be given 7 days in advance.

Collections and delivery are from anywhere in Lancaster, Lancaster University Campus & University of Cumbria Campus, Monday to Friday & Saturday till 2pm, anywhere outside of these areas and times will be charged dependant on distance and day.

Any boxes that are being sent to another city or shipped abroad containing fragile items must be packed in the correct manner and the appropriate labels added by the customer.

Food or Liquids are strictly prohibited from being stored with us due to environmental issues. If Food is discovered in your storage, we will automatically dispose of the food and you will be charged a £30 clean up fee.

Boxes which are loaded too heavy will be repacked, and there will be a £25 charge for this. Max weight of a box for one person to handle is 20kg.

Student Storage begins at the last week of June till the beginning of the next academic year, anything outside of this is charged at a monthly rate.

If you don't return for the new academic year you will be automatically put onto a Storage extension. This is from the start of the new academic year in October for 3 months until the beginning of January. The rates are dependent on how much you have stored. If payment is not received by 31st January then your things will be disposed of, where you will be liable for the cost of disposal.

Extra charge of £15 will be applied if we can't park close to the collection or delivery property.

An after hour's charge of £25 will be charged after 6pm.

Our regular storage terms and conditions also apply to student storage; these can be found on this very same page.

Prohibited Items for Storage

- Food, liquids or perishable goods.
- Counterfeit alcohol, bulk or wholesale alcohol (over 36 bottles or 10 packs), alcohol without UK tax or duty.
- Birds, fish, animals or any other living creatures
- Combustible or flammable materials or liquids such as gas, paint, petrol, oil or cleaning solvents

- Illegal firearms & weapons
- Fireworks, explosives & ammunition
- Chemicals, radioactive materials, biological agents or similar
- Toxic waste, asbestos, polluted or contaminated items, commercial waste, any materials of a potentially dangerous nature, compressed gases
- Items which emits any fumes or odour
- Illegal substances, illegal items, or goods illegally obtained
- Cash & securities

Due to the high breakage risk of glass and ceramic kitchenware, we do not offer any compensation for the breakage of these items. Appropriate labels must be added, i.e. glass label if it contains glass, fragile label if fragile). This will minimise the risk of breakage.

Our building is insured and the contents in case of fire, flood. You are solely responsible for the insurance of any items that are stored with us in our storage facility, so we highly recommend that you take out your own adequate storage insurance, as we take no responsibility for any damage or loss caused by us unless our fault. If any compensation is given, it is at our own discretion.

If no payment or contact is made to collect storage within 90 days of our first agreement your things will be disposed of. You will be given a reminder with 14 days notice to pay for your items. If after the 14 days no payment is received, your items will be disposed of, and you will be sent a bill for total storage time and the disposal of your things.