Student Storage Guide

Store just about anything you like, from bikes to office furniture with our extremely low cost student storage service. Specifically designed for students who are wishing to store their belongings over the summer break, or any other desired period. (See our terms & conditions for prohibited items)

Costs are, £30 for the first box or case, then £5 for each additional item after that. There is a £5 surcharge for extra large items like oversized bags & cases. This is a set price for the entire duration of the summer break. Last week of June to first week of October (extra fees apply if you want to store earlier). After this time, we will automatically re-invoice you until the 1st week of February if you decide not to return for the new academic year.

<u>Boxes</u> - We provide strong, good quality boxes which are £2.50 per box or 3 for £6. We can also provide other packaging materials upon request :-

Parcel tape - £2 per roll

Bubble Wrap - £1 per metre.

Collection & delivery can be made anywhere on the University campus, or anywhere in Lancaster. Just like all the other companies this price is only a door to door service. If you would like your storage collected from your room & returned back to your room please contact us in advance to discuss this service, as there will be an extra charge. We only collect and deliver from 8am- 6:00pm (Monday to Friday) & 8am to 2:00pm (Saturday) Please contact us to arrange for collections and deliveries outside of these hours.

Health and safety concerns of all our staff is paramount, boxes must not exceed a 20kg. Also keeping your suitcase under 20kg will minimise the impact of any damage occurring to it, most aren't designed to hold more than 20kg. Also food must not be stored, this is extremely important. Even though we have the very best pest control systems in place it can attract pests, which will destroy not just your things but other people's things too to get to the food, if we suspect food is stored or any spills out from your storage we will dispose of it and charge you a cleaning fee.

Please get in touch for a quote on extending your storage beyond the summer break. We do also apply charges for collection and delivery if vehicles can't be at close proximity, an evening charge after 5pm and also after 12pm on Saturday's. These costs can be found in our terms and conditions. Or contact to confirm costs.

Proof of storage collected, will be given in the form of a digital invoice. This will have your own unique invoice number which you can quote when making a query. The cost of storage will also be displayed, broken down & easy to follow on an attached PDF. An inventory will be displayed with a brief description of every bag, case or miscellaneous item we have collected from you not the contents.

No upfront costs, so no need to worry about paying the entire cost of storage in advance. Payments can be made online by credit or debit card in your own time through our secure payment system via the link on your invoice within 90 days. Or you can pay cash at any time from collection day right up until the day of delivery on your return if agreed in advance. Please be aware storage will not be handed over until payment has been made in full.

Secure storage, your belongings will be kept together in our purpose built warehouse protected by the latest in security systems. So you can be assured that your personal belongings are kept in a safe, clean, dry & secure environment.

Returns - 7 days notice is the very minimum time that must be given for a delivery date of your choosing, and can be done via email, phone or text to organise delivery. If you require your storage sooner than the 7 day period there will be an extra £30 charge, as it takes extra time and staff to arrange this. We aim to return your storage on your pre-booked dates, but this may change at anytime due to unforeseen factors that are beyond our control. We only deliver storage from Monday to Friday 8am-6pm & Saturday up until 15:00, anything out of this period can be arranged but charges will apply. Our driver's will only wait 15 mins, If a re-delivery is required as you weren't present at the agreed time then there is a £25 re-delivery charge. (Please read our full Terms & Conditions on student storage on our terms and conditions page before purchase)

Shipping:- If you are unable to return, or are deciding to study at a different university, we can forward your storage to anywhere in the UK or Worldwide with insurance and a tracking service. Please email us any time for a shipping quotation.

Room packing is also available if you are out of the country, or unable to carry this out yourself. Email for more info.

Due to the to the cost of fuel rising, there will now be a £3.50 fuel surcharge added.