

## **Student Storage Guide**

You can store just about anything you like, from bikes to room furniture with our extremely low-cost student storage service. Specifically designed for students who are wishing to store their belongings over the summer break, or any other desired period. (See our terms & conditions for prohibited items)

Costs are, £30 for the first box if our size box is used. Prices may vary if your box or case is larger. Then £8.50 for each additional item after that (this is for our box size). Larger items like oversized bags & cases will be priced accordingly. This is a set price for the entire duration of the summer break which is the Last week of June to first week of October (extra fees apply if you want to store earlier). After this time, we will automatically re-invoice you at £20 a month per month until you return to your accommodation.

**Boxes** - We provide strong, good quality double walled boxes which are £2.50 per box or 3 for £6. We can also

provide other packaging materials upon request: -

Parcel tape - £2 per roll

Bubble Wrap - £1 per metre.

Labels for bags and suitcases –

Sharpie pens –

Please note you may use your own boxes but please make sure they are strong enough and are suitable for storing your items this is for the safety of yours and other student's stuff.

Collection & delivery can be made anywhere on the University campus, or anywhere in Lancaster. Just like all the other companies this price is only a door-to-door service. If you would like your storage collected from your room & returned to your room, please contact us in advance to discuss this service, as there will be an extra charge. We only collect and deliver from 8am- 5:00pm (Monday to Friday) & 8am to 2:00pm (Saturday) Please contact us to arrange for collections and deliveries outside of these hours. Please make sure you give us at least 7 days' notice otherwise there will be a short notice charge.

Health and safety concerns of all our staff is paramount; boxes must not exceed a 20kg. Also keeping your suitcase under 20kg will minimise the impact of any damage occurring to it, most aren't designed to hold more than 20kg. Also, food must not be stored, this is extremely important. Even though we have the very best pest control systems in place it can attract pests, which will destroy not just your things but other people's things too to get to the food, if we suspect food is stored or any spills out from your storage we will dispose of it and charge you a cleaning fee this also applies to any liquids.

Please get in touch for a quote on extending your storage beyond the summer break. We do also apply charges for collection and delivery if vehicles can't be at close proximity, an evening charge after 5pm and after 2pm on Saturday's and Sundays. These costs can be found in our terms and conditions. Or contact to confirm costs.

Proof of storage collected, will be given in the form of a digital invoice. This will have your own unique invoice number which you can quote when making a query. The cost of storage will also be displayed, broken down & easy to follow on an attached PDF. An inventory will be displayed with a brief description of every bag, case or miscellaneous item we have collected from you but obviously not the contents.

No upfront costs, so no need to worry about paying the entire cost of storage in advance. Payments can be made online by credit or debit card in your own time through our secure payment system via the link on your invoice within 90 days. Or you can pay cash at any time from collection day right up until the day of delivery on your return if agreed in advance. Please be aware storage will not be handed over until payment has been made in full.

We offer the best secure storage for your belongings which are kept together in our purpose-built warehouse protected by the latest in security systems, fire alarm system and 24/7 CCTV and this building is only accessible by myself and my father. So, you can be assured that your personal belongings are kept in a safe, clean, dry & secure environment this is also the case for your stuff being safe in transport we don't get any 3<sup>rd</sup> party in or any other staff we do this ourselves, so we know everything is to an extremely high standard.

**Returns** - 7 days notice is the very minimum time that must be given for a delivery date of your choosing, and can be done via email, phone or text to organise delivery. If you require your storage sooner than the 7-day period there will be an extra £30 charge, as it takes extra time and staff to arrange this. We aim to return your storage on your pre-booked dates, but this may change at anytime due to unforeseen factors that are beyond our control. We only deliver storage from Monday to Friday 8am-5pm & Saturday up until 14:00, anything out of this period can be arranged but charges will apply. Our driver's will only wait 15 mins, if a re-delivery is required as you weren't present at the agreed time then there is a £25 re-delivery charge. (Please read our full Terms & Conditions on student storage on our terms and conditions page before purchase)

**Shipping:** - If you are unable to return, or are deciding to study at a different university, we can forward your storage to anywhere in the UK or Worldwide with insurance and a tracking service. Please email us any time for a shipping quotation.

Room packing is also available if you are out of the country, or unable to carry this out yourself. Email for more info.

Due to the cost of fuel rising, there will now be a £3.50 fuel surcharge added.